

This page is an overview of information on the four types of NTRP appeals. Note: Self-rate appeals will not work on mobile phones and tablets of all manufacturers. There are also technical issues with self-rating on Macs, especially using Safari. If you are a Mac user, Chrome works in some instances.

Self-Rate Appeal (Down)

A player who self-rates and believes that the minimum rating assigned is too high is immediately offered the opportunity to appeal the rating. These appeals are reviewed by the Self Rate Appeals Committee at the section level at Southern.

If you have already left the self-rate page on the National site, follow these instructions on how to appeal your self-rating:

- 1. Sign on to TennisLink (http://tennislink.usta.com/Leagues).
- 2. Log into your TennisLink account.
- 3. Click on Appeal Rating Level located under NTRP Level in the upper right corner of the page.
- 4. Complete the Online Self-Rate Assessment Form and submit.
- 5. Decision from the Southern Self-Rate Appeals Committee will be sent via email within 3 weeks.

Automated Appeal or Self-Rate Appeal (Up)

All computer rated (C) players and Mixed Exclusive rated (M) players will have the opportunity to attempt an automated computer appeal of their year-end rating. If a player's year-end rating is within the applicable range for an appeal down or an appeal up, the player's appeal will be granted. If a player's rating is outside of the applicable range for an appeal down or an appeal up, the player's appeal will be denied.

Any self-rated player who wishes to appeal their rating UP may also follow these instructions.

- 1. Sign on to TennisLink (http://tennislink.usta.com/Leagues).
- 2. Log in to your TennisLink account. If you do not have an account, you can set one up, which only takes a few minutes.
- 3. Once logged in, click the link at the top right side of the "My Tennis Page" or search for your name by inputting USTA # in "Find NTRP Rating Information" and hit the appeal link.
- 4. Select to appeal UP or DOWN.
- 5. Confirm your response and hit submit. You will receive an immediate Granted or Denied decision to your appeal request.

Age Appeals

You will be granted an automatic appeal of your NTRP rating if you meet the following requirements:

60 & Over:

- 1. 60 years or older prior to or during player's first local league match and are promoted.
- 2. Has achieved the same rating level or lower for the last 3 most recent year-end ratings.
- 3. Has not had a rating changed based on an appeal.

65 & Over:

- 1. 65 years or older prior to or during player's first local league match and are promoted.
- 2. Started the year with a C rating. Self-rated players are not eligible for this appeal.
- 3. Are within the applicable range for an appeal.Ratings that are "clearly above level", meaning they are well within the higher NTRP rating level, will be denied. The threshold for a 65 & Over appeal is more generous than the thresholds for automated appeals for players under 65.

Follow the instructions above for an Automated Appeal.

Medical Appeals

A medical appeal is a formal, written request from a player for reconsideration of his/her NTRP Rating based on a permanent, disabling illness or injury that has occurred since the player generated the year-end NTRP rating. Medical appeals are difficult to have granted. Many typical tennis injuries, such as tennis elbow, torn rotator cuff and knee/hip replacements are generally denied. If, after reviewing the following information, you feel that you are a good candidate for a medical appeal, send your completed information to Cole Newsome at Cole@nctennis.com.

View the NTRP Medical Appeal Procedures Q&A by <u>clicking here (PDF)</u>. Download the Medical Appeal Checklist by <u>clicking here (PDF)</u>. Download the National Medical Appeal Form by <u>clicking here (PDF)</u>. Download the Attending Physician's Statement by <u>clicking here</u> (PDF).